

Implementing View Intelligence

What to expect

Over the next few weeks, we will be installing and commissioning View Intelligence on the View Dynamic Glass System installed at your site. During this time, View will be monitoring performance and making adjustments as needed. This process is site-specific, and we have already incorporated much of the information from your site into the system. Elements such as the window sizes, window locations, building direction (North, East, South, West), and sun tracking calculations for your specific site have all been pre-programmed.



The Goal of View Intelligence

1. Reduce Glare from the sun on occupants
2. Mitigate heat from the sun and maintain a comfortable temperature level
3. Allow as much daylight in as possible

What to expect the next few weeks

View personnel will begin monitoring performance of the system remotely over the next few weeks. In general, the system will operate automatically. You may notice slight differences day-to-day based on different conditions. At the end of the commissioning (3 - 5 business days), we will provide a performance summary. During this time, please do not use the View App or the Wall Interface. Doing so will interrupt and delay the commissioning process. During the first few days, while your View Glass Installation is being confirmed, you may notice that even in cloudy weather, the glass will tint. In just a few days, a feature will be turned on which will clear the glass on days with low light levels.

We need your feedback during this process

Since you are the occupant of the spaces which are controlled by View Intelligence, your feedback is vital. If you feel intelligence is not working to its stated goals above, the programming can be adjusted. We need to know specifically what needs to be improved. Please give us the following feedback:

1. What was the issue(s) (i.e. glare on someone in the room, too hot from the sun)
2. Which specific area or room(s)
3. Date of the problem
4. Time of the problem
5. How long did it last?

Please be as specific as possible. With this information, we will be able to compare the issue to the actual performance of the system and make adjustments.

Please send your feedback to the Facility Manager and then on to the View Project Manager.