

Power loss and recovery

The View Dynamic Glass™ system uses UL-rated power supplies that are tested and certified to withstand power surges and other disturbances. All BoS components are tied downstream of the power supplies and will be adequately protected.

When recovering from temporary building power loss, no startup procedures are required by the user.

Without power, the glass will slowly clear from its tinted state. It will typically hold its tinted state for approximately an hour, depending on the size of the glass.

If your system does not seem to be functioning properly after a power loss recovery, please contact View customer support at 855-478-8468 (GR8-TINT) or support@viewglass.com

Self-maintenance mode

View Dynamic Glass™ does not require maintenance beyond what is required of an industry standard insulating glass unit. As a self-maintenance measure, the glass will automatically transition to the clear state under two instances:

1. Every night between 9 pm—5 am (unless a different time is requested by the user) the glass will clear until Intelligence™ takes over in the morning.
2. If an IGU remains in a tinted state for longer than 18 hours, the glass will transition to clear.

Balance of System components do not require routine maintenance.