

# Implementing View Intelligence

## What to expect

Over the next few weeks, we will be installing and commissioning View Intelligence on the View Smart Glass system installed at your site. During this time, View will be monitoring performance and making adjustments as needed. This process is site-specific, and we have already incorporated much of the information from your site into the system. Elements such as the window sizes, window locations, building direction (North, East, South, West), and sun-tracking calculations for your specific site have all been pre-programmed.



## Goal of View Intelligence

The goal of intelligence programming is to maximize health and wellness benefits for occupants by

1. Maximizing daylight in the space
2. Minimizing glare for a comfortable visual experience
3. Mitigating heat from the sun and maintain a comfortable temperature level

## Expectations for the next few weeks

View personnel will begin monitoring the system's performance remotely over the next few weeks. In general, the system will operate automatically. You may notice slight differences day-to-day based on different conditions. We will provide a performance summary at the end of the commissioning (3-5 business days). During this time, please do not use the View Mobile App. Doing so will interrupt and delay the commissioning process. During the first few days, while your View Glass installation is being confirmed, you may notice that the glass will tint even in cloudy weather. A feature will be turned on in just a few days, which will clear the glass on days with low light levels.

## Feedback

Since you are the occupant of the spaces controlled by View Intelligence, your feedback is vital. If you feel Intelligence is not working to its stated goals above, the programming can be adjusted. We need to specifically know what needs to be improved. Please give us the following feedback:

1. What was the issue(s) (i.e. glare on someone in the room, too hot from the sun)?
2. Which specific area or room(s)?
3. Date of the problem
4. Time of the problem
5. How long did it last?

Please be as specific as possible. With this information, we will be able to compare the issue to the system's actual performance and make adjustments. Please send your feedback to the Facility Manager and then on to the View Project Manager.